

Wi-Fi Network: MCC-Students

Overview

These instructions are to connect to the Student Wi-Fi network. MCC-Students Wi-Fi network is for Students ONLY - Guests, Faculty & Staff will be unable to access the MCC-Students wireless network.

Getting Started

- Open your 'Wi-Fi' settings and connect to 'MCC-Students'.
- You will be redirected to the Web Portal login page.
 - If you are not redirected to the login page, manually go to a website you have not accessed in a while (something not in your history, and you do not have a shortcut to).
- Log into the Wi-Fi using your username and password.

Troubleshooting

- If the laptop is unable to connect to wireless, try forgetting the wireless network and then reconnecting (steps will vary by device).
- If you are connected to a VPN, disconnect and then retry connecting to the MCC-Students wireless network.
- If the laptop is unable to connect to wireless and forgetting the network does not resolve, try clearing your default web browser's cached data/cookies, restarting the device, and then reconnecting. Steps for common devices may be found in the [Clear Cookies and Cache](#) article.
 - **Please note** that clearing all cookies and cached data will remove your saved usernames and passwords from your web browser and you will need to manually log back into websites.
- If the solutions above do not resolve the issue, shut down your device for at least 20 minutes and then retry connecting.

Advanced Troubleshooting

Please proceed with caution. McLennan Community College is not liable for any damage caused while trying these steps. If you need assistance, please stop by the Help Desk (LTC 210) and a Help

Desk representative can assist you.

- Review your anti-virus software settings to ensure that any network monitoring features are not interfering with your wireless connection.
- If laptop tries but is not able to connect to student Wi-Fi login page, check your DNS settings of the wireless adapter.
 - It should be set to detect the DNS server automatically (public DNS is not supported).
- If other IP(s) are added in the DNS field, make a note of the numbers then remove them, then try to reconnect to the network.
 - **Important.** Add the IP Address back that you removed after you are done using the Student network.

Revision #21

Created 7 November 2023 22:36:12 by Jeremy Lindley

Updated 27 March 2025 21:24:42 by Jaclyn Owen