

# MCC Student WiFi

- [Wi-Fi Network: MCC-Students](#)

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## Overview

These instructions are to connect to the Student Wi-Fi network. MCC-Students Wi-Fi network is for Students ONLY - Guests, Faculty & Staff will be unable to access the MCC-Students wireless network.

## Getting Started

- Open your 'Wi-Fi' settings and connect to 'MCC-Students'.
- You will be redirected to the Web Portal login page.
  - If you are not redirected to the login page, manually go to a website you have not accessed in a while (something not in your history, and you do not have a shortcut to).
- Log into the Wi-Fi using your username and password.

## Troubleshooting

- If the laptop is unable to connect to wireless, try forgetting the wireless network and then reconnecting (steps will vary by device).
- If you are connected to a VPN, disconnect and then retry connecting to the MCC-Students wireless network.
- If the laptop is unable to connect to wireless and forgetting the network does not resolve, try clearing your default web browser's cached data/cookies, restarting the device, and then reconnecting. Steps for common devices may be found in the [Clear Cookies and Cache](#) article.
  - **Please note** that clearing all cookies and cached data will remove your saved usernames and passwords from your web browser and you will need to manually log back into websites.
- If the solutions above do not resolve the issue, shut down your device for at least 20 minutes and then retry connecting.

## Advanced Troubleshooting

**Please proceed with caution.** McLennan Community College is not liable for any damage caused while trying these steps. If you need assistance, please stop by the Help Desk (LTC 210) and a Help Desk representative can assist you.

- Review your anti-virus software settings to ensure that any network monitoring features are not interfering with your wireless connection.
- If laptop tries but is not able to connect to student Wi-Fi login page, check your DNS settings of the wireless adapter.
  - It should be set to detect the DNS server automatically (public DNS is not supported).
- If other IP(s) are added in the DNS field, make a note of the numbers then remove them, then try to reconnect to the network.
  - **Important.** Add the IP Address back that you removed after you are done using the Student network.