

Forbidden Message

Overview

These instructions are for when some networks cause the forbidden error message to show when trying to access the SSO Password Reset System.

Getting Started

- The cause of the Forbidden Error could be due to being connected to a **work** or **school** network.
 - User(s) can use another network that is not a school or work network to see if that fixes the problem.
- International students will need to use a VPN with a US based IP address.

Revision #6

Created 13 November 2023 17:30:14 by Jeremy Lindley

Updated 24 September 2024 19:53:33 by Jeremy Lindley