Video

YuJa and Zoom

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Zoom

Zoom Access

Overview

These instructions are on how to log into and access Zoom.

Getting Started

This is how to access Zoom using the web browser, or on a computer or mobile device.

Website

1. Go to https://mclennan.zoom.us/
2. Sign In with your MCC username and password.
3. Select 'Host' or 'Join A Meeting'.
4. Select 'With Video Off' or 'With Video On'.
5. If a prompt appears 'This site is trying to open Zoom Meetings', select 'Open'.
6. Meeting Room will open.
7. Select 'End Meeting' when finished.

Computer

1. Click the start 'Zoom' icon from your computer/laptop
2. Select 'Sign In'.
3. Select 'Sign In with SSO'.
4. Type 'mclennan' in the 'Company Domain', select Continue.
5. Login with your MCC username and password.

Mobile App

1. Download the ZOOM Cloud Meetings App.
2. Open the App.
3. Select 'SSO to Sign In'.
4. Type 'mclennan' in the 'Company Domain', select Continue.
5. Login with your MCC username and password.

Zoom Support Resources

Overview

This page includes links and resources for troubleshooting issues with Zoom.

Getting Started

Contact Support

Go to https://support.zoom.us/hc/en-us/articles/201362003

Troubleshooting Topics

- Joining a Zoom Meeting- https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Zoom-meeting
- Managing Manual Captions- https://support.zoom.us/hc/en-us/articles/207279736-Closed-captioning-and-live-transcription
- Scheduling Meetings-https://support.zoom.us/hc/en-us/articles/201362413-Scheduling-meetings
- Video Quality- https://support.zoom.us/hc/en-us/articles/115002595343
- Virtual Background- https://support.zoom.us/hc/en-us/articles/210707503-Changing-your-Virtual-Background-image
- Zoom Support (Search Topics)- https://support.zoom.us/hc/en-us

Zoom Not Connecting to Meeting

Overview

This article covers the issue where Zoom will open but not join a meeting.

Getting Started

Out-of-date versions of Zoom may not connect to meetings started with newer versions of Zoom. If you are not able to join the Zoom meeting, your Zoom application may be out of date.

Update Zoom

Newer versions of Zoom allow you to check for updates. If Zoom does not have the option to update, install the newest version.

1. Open Zoom on your computer.
2. Select your profile icon at the top right of the program.
3. Select 'Check for Updates'.
    - If an update is needed, Zoom will automatically download the update. Select 'Install' to install the update.
    - If no update is needed, Zoom will let you know you are up to date with the newest version.

Install new version

1. Go to Zoom.
2. Click 'Download' at the bottom of the page and install the newest version of zoom.
3. Once the new version of Zoom is installed, Zoom should begin working as soon as the latest version is installed.

Accessing YuJa and Video Tutorials

Overview

This article provides information about YuJa, accessing YuJa, and links to tutorial videos.

Getting Started

YuJa Video Editor is an all-in-one solution for professional video editing and management software.

Accessing YuJa

1. Log into Brightspace.
2. YuJa will be displayed at the top banner.
3. YuJa Media Library will open.

Recording

- YuJa requires first installing the YuJa software before you may start recording.
- Employees installing YuJa may need to contact Help Desk to have the software installed on MCC owned computers.

Tutorials

YuJa offers video tutorials at https://support.yuja.com/hc/en-us/articles/360052538613-Video-Tutorials.