

Zoom

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Zoom Access

Overview

These instructions are on how to log into and access Zoom.

Getting Started

This is how to access Zoom from multiple options.

Website

1. Go to <https://mclennan.zoom.us/>
2. Sign In with your MCC username and password.
3. Select **Host** or **Join A Meeting**
4. Select **With Video Off** or **With Video On**
5. Prompt appears **This site is trying to open Zoom Meetings**, select **Open**.
6. Will see the Meeting Room.
7. Select **End Meeting** when finished

Computer

1. Click the **Start Zoom** icon from your computer/laptop
2. Select **Sign In**
3. Select **Sign In with SSO**
4. Type **mclennan** in the Company Domain, select **Continue**
5. Login with your MCC user name and password, select the checkbox next to Remember Me.

Mobile App

1. Download the ZOOM Cloud Meetings App.
2. Open the App.
3. Select **SSO** to Sign In.
4. Type **mclennan** in the Company Domain, select **Continue**.
5. Login with your MCC user name and password, select the **checkbox** next to **Remember Me**.

Zoom Support Resources

Overview

This page includes links and resources for troubleshooting issues with Zoom.

Getting Started

Contact Support

- Go to <https://support.zoom.us/hc/en-us/articles/201362003>

Troubleshooting Topics

- Joining a Zoom Meeting- <https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Zoom-meeting>
- Managing Manual Captions- <https://support.zoom.us/hc/en-us/articles/207279736-Closed-captioning-and-live-transcription>
- Scheduling Meetings-<https://support.zoom.us/hc/en-us/articles/201362413-Scheduling-meetings>
- Video Quality- <https://support.zoom.us/hc/en-us/articles/115002595343>
- Virtual Background- <https://support.zoom.us/hc/en-us/articles/210707503-Changing-your-Virtual-Background-image>
- Zoom Support (Search Topics)- <https://support.zoom.us/hc/en-us>