

Not able to submit an assignment to Brightspace

Overview

These instructions are for troubleshooting issues with submitting an assignment through Brightspace.

Getting Started

- Confirm you are uploading with the correct file format. Brightspace will accept the most common files.
 - Word document files (.doc or .docx)
 - PDF files
- Confirm there are no special characters in the file name of your document (underscores and dashes are fine).
- Restart (close and reopen) your browser and attempt another submission.
- Attempt the upload with an alternate web browser.

Resources

- If you are not able with the above guides to upload your document, please contact [Brightspace Support 24/7](#)
- Not able to get correct Office 365 document to upload to Brightspace- [Downloading Office 365 document to upload to Brightspace](#)

Revision #8

Created 13 November 2023 18:08:03 by Jeremy Lindley

Updated 24 September 2024 21:35:04 by Jeremy Lindley