Not able to submit an assigment to Brightspace

Overview

These instructions are for troubleshooting issues with submitting an assignment through Brightspace.

Getting Started

- Confirm you are uploading with the correct file format. Brightspace will accept the most common files.
  - Word document files (.doc or .docx)
  - PDF files
- Confirm there are no special characters in the file name of your document (underscores and dashes are fine).
- Restart (close and reopen) your browser and attempt another submission.
- Attempt the upload with an alternate web browser.

Resources

- If you are not able with the above guides to upload your document, please contact Brightspace Support 24/7
- Not able to get correct Office 365 document to upload to Brightspace- Downloading Office 365 document to upload to Brightspace

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