

Brightspace Support 24/7

Overview

These instructions are how to access Brightspace technical support which is available 24/7.

Getting Started

You can contact D2L Brightspace 24/7 Technical Support* by following the instructions below. There are several options to contact them:

- On all Brightspace pages, you will find a blue button located on the lower, right side of the screen. The button will look like 2 chat boxes. That will allow you to chat with support or email them.
- Call support at [1-877-325-7778](tel:1-877-325-7778)
- Go the Brightspace Tech Support page at <https://community.brightspace.com/support/s/contactsupport>

*For issues logging in, please contact McLennan Community College Tech Support for assistance: <https://techsupport.mclennan.edu>

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