Brightspace Support 24/7

Overview

These instructions are how to access Brightspace technical support which is available 24/7.

Getting Started

You can contact D2L Brightspace 24/7 Technical Support* by following the instructions below. There are several options to contact them:

- On all Brightspace pages, you will find a blue button located on the lower, right side of the screen. The button will look like 2 chat boxes. That will allow you to chat with support or email them.

- Call support at 1-877-325-7778
- Go the Brightspace Tech Support page at

  https://community.brightspace.com/support/s/contactsupport

*For issues logging in, please contact McLennan Community College Tech Support for assistance:

https://techsupport.mclennan.edu