

# MyMCC Blocked by Antivirus Software

## Overview

This article covers allowing your web browser to access MyMCC when being blocked by your antivirus software.

## Getting Started

### Common Error Messages

Common error messages that may appear when <https://mymcc.mclennan.edu> is blocked include:

- Site cannot be reached
- This site can't be reached
- Connection was reset
- The connection was reset

### Adding Exception

Please follow the instructions provided by your antivirus software to add mymcc.mclennan.edu and/or <https://mymcc.mclennan.edu> to its exception list.

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