

Student Information Systems

MyMCC, Ellucian, and High School Pathways.

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MyMCC/Colleague Self-Service

MyMCC

Overview

These instructions are to access MyMCC to view your account information including classes, registration, personal information, taxes, and other documents.

Getting Started

- Go to [MyMCC](#) or the direct link <https://mymcc.mclennan.edu/Student/Account/Login>
- Your login username will be your first initials of your first name and last name, your 7-digit MCC ID number.
- You will use the password you created.

Resources

- Become a Student- <https://www.mclennan.edu/admissions/become-a-student/>
- Records and Registration- <https://www.mclennan.edu/records/index.html>
- Advising and Career Services- <https://www.mclennan.edu/advising/>

Ellucian GO Student Mobile app

Overview

Ellucian GO Student Mobile app is no longer supported as of 6/30/2024, and we are no longer providing access or assistance for this feature.

Getting Started

Since Ellucian GO is no longer supported, we recommend exploring these links as alternative solutions that may meet your needs. Please check the following resources for more information and to find suitable alternatives:

- [Brightspace](#) to view your current class grades.
- [MyMCC](#) to view course schedules, unofficial transcripts, and holds.
- [Campus Map](#) to view maps.
- [Campus Calendar](#) to view campus events.
- [Social Media @ McLennan Community College](#).
- [McLennan Bookstore](#).
- [Athletics](#).
- [Student Planning Resource Center](#).
- Other [Student Resources](#).

MyMCC- Terms and Conditions

Overview

This article covers accepting the MyMCC Terms and Conditions.

Getting Started

Please follow the steps below to accept the Terms and Conditions. If the Terms and Conditions are not available and you have recently registered for a course, please sign out of MyMCC, wait fifteen minutes, and then try again.

- Go to <https://mymcc.mclennan.edu/>
- Sign in to MyMCC using your MCC username and current MCC password
- Click on your ID at the top, right of the page.
- Click 'Required Agreements'.
- You will see your Terms & Conditions, click View next to the term you are attending.
- To accept the Terms & Conditions, click Accept.

Registering for class

Refresh the Student Planning page and then retry registering for the course. It may give a warning to accept the Terms and Conditions but if the course status now shows as 'Registered But Not Started', it recognized they have been accepted and successfully enrolled you in the course.

Payment

Payment must be arranged before the payment deadline, or the system will drop you from the course after the deadline passes. During 'Last Chance Registration', payment is due immediately after registering.

MyMCC Blocked by Antivirus Software

Overview

This article covers allowing your web browser to access MyMCC when being blocked by your antivirus software.

Getting Started

Common Error Messages

Common error messages that may appear when <https://mymcc.mclennan.edu> is blocked include:

- Site cannot be reached
- This site can't be reached
- Connection was reset
- The connection was reset

Adding Exception

Please follow the instructions provided by your antivirus software to add mymcc.mclennan.edu to its exception list.

MyMCC Troubleshooting

Overview

This article covers basic troubleshooting accessing MyMCC and resolving errors.

Getting Started

Your "Connection is not fully secure" Error in Chrome or Edge

1. Right-click the "Not Secure" message to the left of the URL (or the web address in the top of the browser).
2. Select Site Settings.
3. Set "Insecure Content" to allow.

You can also try:

1. Click the Advanced button on the left bottom of the error box.
2. You should see another link that reads, "Proceed to "MyMCC.mclennan.edu" (unsafe).
3. You may bypass the error by click on the "Proceed to ... (unsafe) link.

Secure Connection Failed Error in Firefox

Click on "Enable TLS 1.0 and 1.1" or "Accept the Risk and Continue".

"This site can't be reached" or "Connection was reset" Error

Please check the article [MyMCC Blocked by Antivirus Software](#).

High School Pathway (HSP) Portal/Dual Credit

Access High School Pathways and reset password

Overview

This article covers accessing the High School Pathways site and resetting your password.

Getting Started

The High School Pathways can be accessed at <https://gateway.mclennan.edu>.

Reset your password for High School Pathways

- To reset your High School Pathways gateway password, go to <https://gateway.mclennan.edu>.
- Select 'Forgot Password'.
 - If you do not receive a password reset email by entering in your MCC username, select the 'Update Email' form link on the 'Forgot Password' page.
 - Fill out the information as requested to update your email address on file.
 - Once updated, retry the 'Forgot Password' process. We recommend using your username, not email, here as well as on the Student Login page.
- Once you receive the email from the system with a temporary password, please click the 'Student' login button the High School Pathways page and sign in using your MCC username and temporary password.
 - The temporary password is letters and numbers only, it does not include the space before or the period afterwards.
- Once signed in, there will be a 'Change My Password' button to update your password to one of your choosing. Please use only letters and numbers in your new password.

Reset your password for McLennan Community College

Once you have enrolled in the dual credit program and registered for class(es), we recommend resetting your [MCC password](#).

This process will reset your password across all of our systems so you will be able to sign in to Brightspace, MCC student email, MyMCC, and the High School Pathways portal using the updated MCC password. Again, please use only letters and numbers in your new password and it also should not include any of your personal information (e.g. name, initials, date of birth, ID).