

# MyMCC/Colleague Self-Service

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# MyMCC

## Overview

These instructions are to access MyMCC to view your account information including classes, registration, personal information, taxes, and other documents.

## Getting Started

- Go to [MyMCC](#) or the direct link <https://mymcc.mclennan.edu/Student/Account/Login>
- Your login username will be your first initials of your first name and last name, your 7-digit MCC ID number.
- You will use the password you created.

## Resources

- Become a Student- <https://www.mclennan.edu/admissions/become-a-student/>
- Records and Registration- <https://www.mclennan.edu/records/index.html>
- Advising and Career Services- <https://www.mclennan.edu/advising/>

# Ellucian GO Student Mobile app

## Overview

Ellucian GO Student Mobile app is no longer supported as of 6/30/2024, and we are no longer providing access or assistance for this feature.

## Getting Started

Since Ellucian GO is no longer supported, we recommend exploring these links as alternative solutions that may meet your needs. Please check the following resources for more information and to find suitable alternatives:

- [Brightspace](#) to view your current class grades.
- [MyMCC](#) to view course schedules, unofficial transcripts, and holds.
- [Campus Map](#) to view maps.
- [Campus Calendar](#) to view campus events.
- [Social Media](#) @ McLennan Community College.
- [McLennan Bookstore](#).
- [Athletics](#).
- [Student Planning Resource Center](#).
- Other [Student Resources](#).

# MyMCC- Terms and Conditions

## Overview

This article covers accepting the MyMCC Terms and Conditions.

## Getting Started

Please follow the steps below to accept the Terms and Conditions. If the Terms and Conditions are not available and you have recently registered for a course, please sign out of MyMCC, wait fifteen minutes, and then try again.

- Go to <https://mymcc.mclennan.edu/>
- Sign in to MyMCC using your MCC username and current MCC password
- Click on your ID at the top, right of the page.
- Click 'Required Agreements'.
- You will see your Terms & Conditions, click View next to the term you are attending.
- To accept the Terms & Conditions, click Accept.

## Registering for class

Refresh the Student Planning page and then retry registering for the course. It may give a warning to accept the Terms and Conditions but if the course status now shows as 'Registered But Not Started', it recognized they have been accepted and successfully enrolled you in the course.

## Payment

Payment must be arranged before the payment deadline, or the system will drop you from the course after the deadline passes. During 'Last Chance Registration', payment is due immediately after registering.

# MyMCC Blocked by Antivirus Software

## Overview

This article covers allowing your web browser to access MyMCC when being blocked by your antivirus software.

## Getting Started

### Common Error Messages

Common error messages that may appear when <https://mymcc.mclennan.edu> is blocked include:

- Site cannot be reached
- This site can't be reached
- Connection was reset
- The connection was reset

### Adding Exception

Please follow the instructions provided by your antivirus software to add mymcc.mclennan.edu to its exception list.

# MyMCC Troubleshooting

## Overview

This article covers basic troubleshooting accessing MyMCC and resolving errors.

## Getting Started

### Your "Connection is not fully secure" Error in Chrome or Edge

1. Right-click the "Not Secure" message to the left of the URL (or the web address in the top of the browser).
2. Select Site Settings.
3. Set "Insecure Content" to allow.

You can also try:

1. Click the Advanced button on the left bottom of the error box.
2. You should see another link that reads, "Proceed to "MyMCC.mclennan.edu" (unsafe).
3. You may bypass the error by click on the "Proceed to ... (unsafe) link.

### Secure Connection Failed Error in Firefox

Click on "Enable TLS 1.0 and 1.1" or "Accept the Risk and Continue".

### "This site can't be reached" or "Connection was reset" Error

Please check the article [MyMCC Blocked by Antivirus Software](#).