MyMCC Password Reset Only

Overview

These instructions to reset your password for MyMCC are for former students, faculty, and staff or for parents who have been granted FERPA consent by a student.

Getting Started

Password Reset

Former students and employees are recommended to use the preferred SSO Password reset system. Instructions may be located at Forgot Password.

No Account Found Error?

Some former students or employees may not have the required account to use the preferred SSO Password Reset System. In this case or if you are needing to sign in to MyMCC as a parent, please use the following instructions to reset your password using the MyMCC Password Reset System.

- Go to MyMCC Forgot Password
- Enter your username (e.g. jd0000000) and your personal email address that is on file at McLennan Community College.
  - If the **Submit** button does not turn blue, click somewhere in the white part of the window after completing the fields and the button will turn blue.
  - You may use the Forgot Username process to recover your username if needed.
  - To update the personal email address on file for password resets, please contact MCC Tech Support via phone at (254) 299-8077. Current business hours may be found on the Tech Support website.
- Click **Submit**.
- An email will be sent to your personal email address. Click the **Reset your password** link.
- Enter your username and password and then confirm your password.
- Click **Reset Password**.

Alternate Password Reset System

If you are not getting the password reset email, or the page is not working, please use the alternate password reset system. You can find instructions at MyMCC and Continuing Education Password Reset Only.