Welcome to the Tech Support Self-Service Station

Signing in for technical assistance during business hours?

Sign-in using the tablet to the right of the Help Desk door or select the "Sign-In for Tech Support" web browser tab, submit the completed form, and then have a seat by the door. A Help Desk representative will be with you shortly!

Need to reset your password?

Select the "MCC Self-Service Password Reset" web browser tab to begin the process or select Forgot Password to see instructions.

Looking for information about MCC services?

Use the search bar above to search for help articles using terms like "account locked", "email," "office," "password," or "Brightspace" to find related Service Offerings (groups of articles on specific topics) or troubleshooting articles for common issues.

Help Desk Hours and Other Contact Methods

Please refer to the Tech Support page for current business hours and additional contact methods.