

# Remove a sender policy from your Barracuda

## Overview

This article covers how to remove a sender policy from your Barracuda and allow an email to be unblocked.

## Getting Started

1. Go to [https://ess.barracudanetworks.com/user/settings/sender\\_policy](https://ess.barracudanetworks.com/user/settings/sender_policy)
2. Log in by entering your email address and click "Continue", then type your MCC password.
  - If this is for a shared email address, use "Email me a temporary passcode" as shared email addresses do not have passwords.
3. If a sender has a "Block" or "Quarantine" policy, it means that emails from that address will NOT be allowed. To remove the sender policy, click "Remove" on the right.

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Revision #1

Created 11 February 2025 16:43:22 by Jeremy Lindley

Updated 24 February 2025 22:50:01 by Jeremy Lindley