Forgot MCC ID and Username

Overview

These instructions are to recover your ID number and username.

Getting Started

Username Recovery Using MyMCC

- Go to Forgot Username
- Enter your first name, last name, and your personal email address that is on file with MCC.
- Click **Submit**.
- Your username will be emailed to your personal email address.

Alternate MCC Username Recovery System

If you are not receiving the username email, or the page is not working, please use the alternate username recovery system located on the Continuing Education website:

- Go to the Continuing Education website: Continuing Education.
- Click the person icon at the top right and select 'LOGIN'.
- Click the 'Find Your User ID' link.
- Click the 'I don't have this information' button.
- Enter your last name that is on file with MCC, your social security number with no dashes, and click 'Submit'. Your MCC username will be displayed if the system was able to identify your account.

Account Security

Help Desk is unable to provide your McLennan Community College ID via email, in person, or over the phone due to our security policy. If you are unable to retrieve your MCC username, please contact Student Records at 254-299-8507 for assistance.

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