

# Forgot MCC ID and Username

## Overview

These instructions are to recover your ID number and username.

## Getting Started

- Go to [Forgot Username](#)
- Enter your first name, last name, and your personal email address that is on file with MCC.
- Click **Submit**.
- Your username will be emailed to your personal email address.

## Account Security

Help Desk is unable to provide your McLennan Community College ID via email, in person, or over the phone due to our Security Policy.

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